

# CHICKSANDS WELFARE HOUSE GUIDE FOR STAYING GUESTS/OCCUPANTS

## GENERAL

JFC Chicksands has this welfare facility for the use of all military personnel and their families. It consists of a 3-Bedroom house located at 17 Orchard Drive, Chicksands, Shefford Bedfordshire, SG17 5PR. The house sleeps 5 persons and consists of 1 double bedroom, 1 room with 2 singles and a single bed room; a babies' cot is available also.

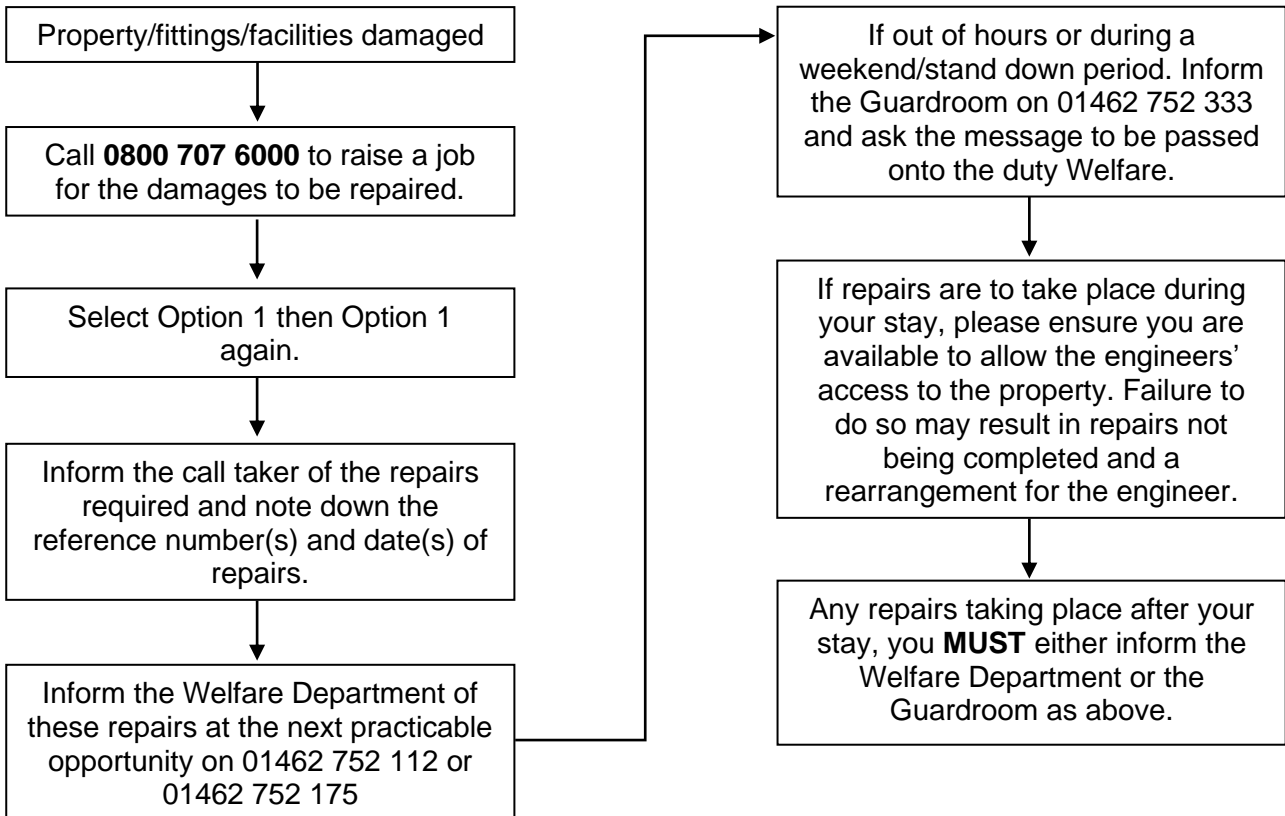
Prior to the use of this facility the hirer is to have completed all associated documentation and agreed to the Terms and Conditions, via the Unit Welfare Department located in the Gilbertine Community Centre Building 360.

## RULES

- No smoking inside the property.
- No pets, other than pre-agreed guide or 'help dogs' via the Welfare Department.
- All damages/faults are to be reported to Amey Defence Services on **0800 707 6000**. Subsequently all reported damages/faults are to then be reported to the Welfare Department on departure.
- The Welfare Department have provided bedding, you will be required to provide your own bed linen. Bed linen is to be removed after your stay.
- You are to leave the Welfare House clean and tidy, failure to do so will result in the retention of your damages deposit.

## DAMAGES

If you or any guests damage any part of the Welfare House or its contents, then this is to be reported to Amey Defence Services, please see below for the reporting procedure:



## **CLEANING**

All cleaning products and equipment can be found in the cupboards in the porch area to the front door. If the cleaning products are running low or any equipment damaged, please inform the Welfare Department so it can be replenished/replaced as necessary.

## **WASTE DISPOSAL**

The waste bins provided by the council consist of a black one and a green one, black for general waste and green for recycling except glass items. These can be disposed of in the glass skips located on the carpark to the tennis courts near the bridge on site. The waste bins alternate each week and are collected on a Wednesday morning. Please ensure that the correct bin is placed out the front of the property next to the road for collection. If you are unsure as to which one is being collected, then place both bins outside and only the correct one will be emptied.

## **TV LICENSE**

There is a TV license set up for the Chicksands Welfare House.

## **EMERGENCIES**

In the event of a medical or fire emergency whilst on site at JFC Chicksands, you are to contact 999 in the first instance. When time permits, or if practicable, the Guardroom is to be informed in order to expedite the emergency services access to your location on site.

In the event of any of the Military emergencies or site Operations being initiated, all guests are to remain in the Welfare House until further direction has been sought from the Guardroom. Whilst on site, all guests are required to adhere to and comply with all lawful directions/orders from Military Provost Guard Service personnel whilst on site.

## **HEALTH CARE AND HOSPITALS**

Sheffield Health Clinic:	01462 810 034
Shorts town Surgery:	01234 743 000
Bedford Hospital:	01234 355 122
Lister Hospital:	01438 314 333

## **USEFUL CONTACTS ON SITE**

Welfare Department:	01462 752 706 or 01462 752 175
Unit Guardroom:	01462 752 333
Amey Defence Services:	0800 707 6000

## **TAXIS/CABS**

Please note that taxis are NOT permitted onto site, you will need to meet them at either the 'North Gate' (Main gate you arrived at) or the 'South Gate' which you can exit/enter via the pedestrian gate to the left of the barriers; you will require your ID Passes to gain access back onto site.

Sheffield Taxis:	01462 374 374
A1 Cars:	01462 734 499
Ace Cars:	01767 834 041

## HOTELS AND B&B's

Beadlow Manor Hotel, Shefford, SG17 5PH:	01525 860 800
Airman Hotel, Meppershall, SG17 5JF:	01462 850 853
Old Joes B&B, Meppershall, SG17 5LU:	01462 815 585
Clophill House B&B, MK45 4AA:	01525 861 997
RAF Henlow Welfare Houses:	01462 851 515 Ext. 7068

## LOCAL AREA

Shefford:	2.6 miles	Local town with morrisons and cafes and post office.
Bedford:	9.5 miles	Market town with cinema and other shops/amenities.
Hitchin:	10 miles	Smaller than Bedford with restaurants/shops.
Stevenage:	18 miles	Entertainment park with bowling, cinema, food etc.
Milton Keynes:	25 miles	City with shopping centre, Xscape, cinema etc.
London:	53 miles	Local trains run every hour to and from London. Your nearest train stations are Arlesey & Biggleswade.

## MARKET DAYS

Ampthill:	Thursdays
Bedford:	Wednesday & Saturday
Biggleswade:	Saturday
Flitwick:	Friday
Hitchin:	Tuesday, Saturday, Friday is flea market
Shefford:	Friday and a Farmers' market 2 Saturday of the month
Stevenage:	Wednesday and Saturday

## SUPERMARKETS

Morrisons:	Shefford
Tesco Garage:	Shefford
Sainsbury's	Biggleswade
Tesco:	Bedford
Waitrose:	Bedford / Hitchin

Please enjoy your stay here at JFC Chicksands, there are many local gems to discover for you and your family during you visit. For a full list of all available amenities please visit [www.chicksandscommunity.co.uk](http://www.chicksandscommunity.co.uk)

If you require any help or guidance please contact the Welfare Department on 01462 75 2112 or 2175.

Thank you